

# AHCA/NCAL Names Two Altercare Centers as Recipients of the Prestigious 2018 Silver National Quality Award

## *Altercare Cuyahoga Falls and Altercare Western Reserve Are Honored*



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**Washington, D.C.** — The American Health Care Association and National Center for Assisted Living (AHCA/NCAL) announced the names of the skilled nursing care centers and assisted living communities in 36 states that have earned the 2018 Silver - Achievement in Quality Award. The award is the second of three distinctions possible through the AHCA/NCAL National Quality Award Program, which recognizes providers across the nation that have demonstrated their commitment to improving quality of care in long term and post-acute care.

**Both Altercare Cuyahoga Falls and Altercare Western Reserve (Stow, Ohio)** have been selected as 2018 recipients of the *Silver American Health Care Award – “Achievement in Quality”* for their outstanding performance in the health care profession. There are over 13,000 skilled nursing centers and assisted living communities nationally and 166 centers were recognized with the 2018 Silver AHCA award.

“This recognition is evidence of our commitment to sustainable care and quality,” said Lisa Werstler, EVP, Business Development, Altercare Integrated Health Services. “It differentiates and distinguishes Altercare among providers and employers. Our superior clinical outcomes result in a successful pathway to healing and overall well-being.”

**The AHCA (American Health Care Association) and NCAL (National Centers for Assisted Living) National Quality Award Program** provides a pathway for providers of long term care services to journey towards performance excellence. The program is based on the core values and criteria of the Baldrige Performance Excellence Program. This year’s Silver recipients can now advance in developing approaches that meet the criteria required for the Gold – Excellence in Quality Award.

“Being recognized with the Silver award is a significant accomplishment,” said Alana Wolfe, Chair of the AHCA/NCAL National Quality Award Board of Overseers. “This year’s recipients have shown a dedication to assessing and implementing approaches that result in better outcomes. I commend them on this great achievement.”

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### About Altercare Integrated Health Services

Altercare Integrated Health Services is a family-owned company operating 29 nursing care and rehabilitation centers in Ohio and Michigan. Altercare centers provide a full continuum of services including post-hospital transitional care, skilled nursing, physical, occupational and speech therapies, Alzheimer’s and related dementia programming and assisted living and independent living in specific locations. The objective of these caring services is to enable patients to successfully transition through a healing pathway. Altercare centers are recognized for quality care having earned bronze, silver and gold American Health Care Association awards, The Centers for Medicare & Medicaid Services 5-star ratings, and Best Nursing Home recognition from US News & World Report. Also named as one of the Best Places to Work in Northeast Ohio by NorthCoast 99 for fourteen consecutive years.

