

May 2017
For Immediate Release:

The Centers for Medicare and Medicaid Services (CMS) Rates Altercare Transitional Care of the Western Reserve a 5-Star Overall Provider (2017)

Altercare of the Western Reserve provides short-term rehabilitation, skilled nursing and long-term care with a focus on fast-track rehabilitation. Opening in the fall of 2015, this care center became eligible for the CMS quality rating this spring – and secured “first-time-out” the highest rating available. Lisa Werstler, Altercare of Ohio VP Hospital & Community Relations, remarks, “Our goal always is to provide the finest quality care and heartfelt compassion. We strive to deliver successful outcomes to our patients and the communities we serve.”

Five-Star Quality Rating System

Administrator, Monica Agee, commented, “Our entire staff is extremely proud of our 5-Star rating. Each and every team member contributes through their professionalism, expertise, compassion and desire to make each person feel accepted and appreciated. I am extremely proud to lead this team, where quality and excellence is always our rallying goal.”

CMS created the Five-Star Quality Rating System to help consumers, their families, and caregivers compare nursing homes more easily.

The CMS Quality Rating System gives each nursing home a rating of between 1 and 5 stars. Nursing homes with 5 stars are considered to have much above average quality and nursing homes with 1 star are considered to have quality much below average.

There is one Overall 5-star rating for each nursing home, and a separate rating for each of the following three sources of information:

Health Inspections: The health inspection rating contains information from the last 3 years of onsite inspections, including both standard surveys and any complaint surveys.

Staffing: The staffing rating has information about the number of hours of care provided on average to each resident each day by nursing staff.

Quality Measures: The quality measure rating has information on 11 different physical and clinical measures for nursing home residents.

About Altercare:

Altercare of Ohio is a family-owned company operating 21 nursing care and rehabilitation centers in Ohio and Michigan. Altercare facilities are dedicated to patient-focused nursing and rehabilitation services. Innovative care programming and employee education are a priority at all Altercare facilities. Altercare provides a full continuum of services including post-hospital transitional care, skilled nursing, physical, occupational and speech therapies, Alzheimer’s and related dementia programming and assisted living & independent living in specific locations. The objective of these caring services is to enable patients to successfully transition through our healing pathway.

For more information, please contact:

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