



**March 2016**

### **Tom Boyes Earns National Recognition for his Volunteer Efforts**

Tom Boyes, VP of Sustainable Clinical Quality at Altercare of Ohio, Inc., North Canton, Ohio, is being recognized for his unrelenting contributions as an examiner for the Baldrige Performance Excellence Program. Robert Fangmeyer, Director of the Baldrige Performance Excellence Program, remarks... "One of my most pleasant opportunities each year is to recognize our volunteers. Without Thomas' contributions, the Baldrige Award and the \$24 billion in economic benefit it has created would not exist." Mr. Boyes also received a certificate of commendation for his participation from Penny Pritzker, the U.S. Secretary of Commerce.

Tom Boyes  
VP of Sustainable  
Clinical Quality

The Baldrige Program is the nation's public-private partnership dedicated to performance excellence. The Baldrige Criteria for Performance Excellence provides the framework and an assessment tool for understanding organizational strengths and opportunities for improvement. The Baldrige Award is given by the President of the United States to businesses and to education, health care, and nonprofit organizations that apply and are judged to be outstanding in seven areas of performance excellence.

#### The Baldrige Program

- Raises awareness about the importance of performance excellence in driving the U.S. and global economy
- Provides organizational assessment tools and criteria
- Educates leaders in businesses, schools, health care organizations, and government and nonprofit agencies about the practices of best-in-class organizations
- Recognizes national role models and honors them with the only Presidential Award for performance excellence

The Baldrige Performance Excellence Program's Board of Examiners is comprised of experts from around the United States who give their time generously and enthusiastically to the Baldrige Program. Examiners utilize the Baldrige Excellence Framework to evaluate organizations that are applying for the Malcolm Baldrige National Quality Award and to provide carefully crafted feedback to help these organizations improve.

#### **About Altercare:**

Altercare of Ohio is a family-owned company operating 21 nursing care and rehabilitation centers in Ohio and Michigan. Altercare facilities are dedicated to patient-focused nursing and rehabilitation services. Innovative care programming and employee education are a priority at all Altercare facilities. Altercare provides a full continuum of services including post-hospital transitional care, skilled nursing, physical, occupational and speech therapies, Alzheimer's and related dementia programming and assisted living & independent living in specific locations. The objective of these caring services is to enable patients to successfully transition through their healing pathway.

#### **For more information, please contact:**

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