



August 23, 2021

Dear Residents & Family members,

As in most of the country, the highly contagious Delta variant is now present throughout Ohio, Michigan and surrounding states. With this new challenge, we remain dedicated to providing the highest quality care possible across our 25 Altercare centers. With prevention measures, stringent cleaning protocols, employee and visitor screenings and onsite vaccination clinics in place, our team is as committed as ever to safely serve our patients and residents.

Throughout the pandemic, we've adapted. Last week, President Biden underscored the need to evolve as he announced a nationwide order was in development for long-term care centers to require all employees to receive a COVID-19 vaccine. While we have provided needed education, support and incentives to Altercare employees, we have not to this point required the COVID-19 vaccine as a condition of employment. Many employees have readily opted for vaccination, and we greatly appreciate their choice to protect both themselves and our center's community members. We are diligently evaluating our options with a priority on balancing safety and respect for our employees' personal needs. More on this effort will be released as soon as final guidance from federal agencies are provided.

Also in recent days, the FDA granted full approval of the Pfizer vaccine for individuals 16 years and older, another testament to the vaccine's safety. We know some team members and families were holding off on vaccination until this final approval, representing additional evaluation beyond the FDA's initial emergency-use approval. In collaboration with our partners at Absolute Pharmacy, we were among the first to make the COVID-19 vaccine readily available. We will continue to provide convenient access through our monthly vaccine clinics, making our space a good place to work and to live. Should you have questions about vaccine availability or other, please do not hesitate to contact a member of our team. We are here to serve you.

Thank you for placing your trust in Altercare during these unprecedented times.

In gratitude,

Gregory R. Colaner
President